uonews

Universal Orlando Resort™ Team Member Newsletter

March 19 - April 1, 2018

INSIDE THIS ISSUE

News Ways for Our Guests to Connect with Us

Dr. Seuss' Birthday Celebrated in Seuss Landing™

Thank You to Our Red Shirts!

Get Healthy! Program **Offers New Parent Resources**

DOZENS & DOZENS OF DOUGHNUTS

Universal Orlando Resort has revealed the delightfully weird and sinfully delicious menu coming to Voodoo Doughnut at Universal CityWalk this spring.

Guests will be able to devour more than 50 types of doughnuts, including one-of-a-kind delectables such as the Portland Cream, the Bacon Maple Bar© and the iconic Voodoo Doll doughnut.

For more information about the Voodoo Doughnut menu, check out Universal Orlando's official blog at **blog.universalorlando.com**.

Stay tuned for more details!

& DOZENS MORE

PRODUCED BY TEAM MEMBER COMMUNICATIONS

UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

IT'S TEEN TIME

Grad Bash Returns

April 13 April 13, 20, 27, & 28
7:00pm - 2:00am

Grad Bash is a once-in-a-lifetime, rite-of passage celebration for high school seniors. Seniors will enjoy an exciting night with their friends in Florida's only grad celebration with exclusive, private access to thrilling rides and attractions. Plus, there's a live concert with one of today's hottest acts, live DJs, street entertainment, and more. This year, Sean Paul will be performing on all Grad Bash event nights!

UNIVERSAL ORLANDO GRAD 2018 BASH

Stay tuned to the next issue of ***UO News*** for all the details on the 2018 Grad Bash experience, including how the event will impact Team Member parking.

For further details, visit **uKNOW** on myUO (accessible from any on-property computer).

Updates to the GO PUCK Charger Rental Program

Merchandise has recently updated the GO PUCK device charger rental program. Check out the details:

GO PUCK 1-Day Rental: $20/rental

What does it do? The GO PUCK device has two rapid charge USB ports, allowing more than one device to be charged at a time. It also contains enough power to fully charge one phone about three times.

What's included? Each rental kit comes inside a waterproof bag (large enough to hold the charger and a smart phone - great for our wet attractions) and holds one GO PUCK charging unit, an active mount, tri-adapter cord (has connections for lightning, micro USB, and USB-C devices), and an instruction manual.

Where is rented? GO PUCK charging kits are available for rent at MIB Gear, Jurassic Outfitters, and the Universal Studios Store in CityWalk.

Bonus: If a guest loves the product and wants to purchase it, they can for $79.99. Their rental fee of $20 is applied as a discount to the regular retail of $99.99 for the kit!

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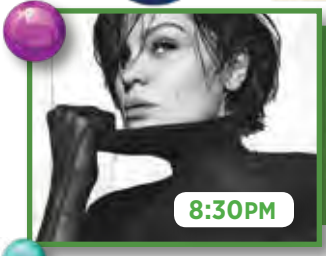
UNIVERSAL ORLANDO RESORT

MARDI GRAS

FLORIDA'S BIGGEST PARTY FEBRUARY 3 – APRIL 7

Final Concerts

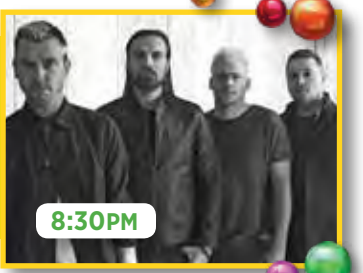


JESSIE J MARCH 24

Top-selling U.K vocalist and songwriter Jessie J is known for chart-toppers, such as **"Domino," "Price Tag,"** and the multi-platinum worldwide smash, **"Bang Bang,"** which alone has nearly 500 million streams on Spotify and 1 billion views on YouTube. She has sold more than 20 million singles and 3 million albums worldwide. Her latest album, ***R.O.S.E.,*** will be released later this year featuring the powerful anthem **"Queen."**

BUSH MARCH 25

BUSH has sold close to 20 million records in the U.S. and Canada alone with 18 consecutive Top 40 hits. Eleven were Top 5, six #1: **"Comedown," "Glycerine," "Machinehead," "Swallowed," "The Chemicals Between Us"** and **"The Sound of Winter."** In 2011, BUSH released ***The Sea of Memories*** featuring the lead single **"The Sound of Winter,"** the first self-released song ever to hit #1 at Alternative Rock Radio.



Universal Introduces New Ways for Our Guests to Connect with Us

Universal has recently launched two new exciting technology features that will make it even easier for our guests to plan their visits to both Universal Orlando Resort AND Universal Studios Hollywood!

- **Chatbot on Facebook Messenger**

  Guests can visit the UOR or USH Facebook page and click the "Send Message" button to easily receive answers to park-related questions from the all-new chatbot feature. Guests can also chat directly with Guest Services if Chatbot can't assist with their question or if they need further assistance.

amazon alexa

- **Universal Skill on Amazon Alexa**

  Guests can enable a new Universal skill for Amazon Alexa. Once installed, guests can ask a questions pertaining to the parks by saying "Alexa, ask Universal _____."

The Universal Skill for Amazon Alexa can provide information like:

• Wait times • Show times • Park Hours • Points of Interests (Restrooms, Restaurants, Guest Services, etc.)

To enable the skill on Alexa, visit the skills section of your Alexa App or on Amazon.com or simply say, "Alexa, open Universal." Once enabled, Alexa will be ready to assist. All you have to do is say, "Alexa, open Universal" and you'll have access.

For additional details on these convenient new tools for our guests, visit **uKNOW** from any on-property computer.

Dr. Seuss' 114th Birthday! It's Great to Celebrate!

Guests enjoyed a rousing birthday celebration on March 2 for Dr. Seuss' 114th birthday at Seuss Landing's **All the Books You Can Read™**!

In the Spotlight

Thank You to Our Red Shirt Program Participants!

Since 1999, our Red Shirt program has supplemented labor during our peak seasons. With the program coming to a close, Talent Acquisition, along with Food & Beverage, hosted an "Open House" for our Red Shirt participants on March 5 to recognize and express gratitude for their contributions to our resort. The event included food and drinks, personalized certificates, and a gift for each participant. They also signed a "Red Shirt" t-shirt to be displayed on property.

"Many thanks for your years of service!" says Sherri Meyer, Manager, HR Development and former Red Shirt Program manager. "It has been a privilege to get to meet and know so many amazing Red Shirt Team Members over the years. You inspired me with your hard work, joy, and zest for life which you shared with our guests and created many special memories. **Thank you for being YOU!"**

Thank you to all of our **"Red Shirts"** for the service and support they have provided Universal Orlando Resort throughout the years!

TSAT in Action — Cooperation *in Action!*

"Cooperation across departments" was identified as a key business lever and our company-wide focus for Team Member Satisfaction (TSAT) in 2018 and teams across UO have been demonstrating ways to enhance cooperation in their areas. **Here's just an example of how teams are coming together:**

Volcano Bay Showcases Appreciation Across Departments with "National Compliment Day"

The Volcano Bay Operations Management team recently put focus on cooperation amongst departments in a two-step approach. First, management (led in initiative by **Haley Herman** and **Wayne Reyes**) spent time at the Wahi Kai Team Member Grill asking Team Members what it means to have "effective cooperation across divisions." The valuable feedback gathered is helping to shape action plans to remove barriers, improve communication, and increase education.

Secondly, the team wanted to provide Team Members an opportunity to share their appreciation for effective cooperation in a big way. On "National Compliment Day," Team Members were asked to write down compliments to other departments and divisions! "This is just the beginning," says Bob Sharpe, Sr. Manager, Volcano Bay Operations. "We plan to continue to keep the focus on cooperation across divisions and departments at Volcano Bay and are excited about the enthusiasm of our teams. We plan to recognize departments and individuals for their contributions throughout the year!"

Don't Forget to SAY It! for Cooperation Across Departments

In support of our effort to focus our TSAT Action Plans on "Cooperation Across Departments," a special way to SAY It! is available! Did you know when submitting an online SAY It! you can choose to specifically recognize cooperation? Just select "Cooperation Across Departments" from the drop-down menu and share your appreciation for cooperation!

SAFETY MAN SAYS...

Stay Safe with Stop, Think, Act!

Spotting a hazard in the workplace is a situation every Team Member may encounter, whether they spot something as simple as a slippery floor or something more complex such as safeguards missing from equipment.

When you spot a hazard or at-risk behavior:

STOP

If you notice a hazard or at-risk behavior that could potentially injure a co-worker or cause property damage, stop what you're doing. There is no task that could be more important than preventing an injury from occurring.

THINK

Take a moment to observe the hazard or at risk behavior and ask yourself some questions that will help you make the right decision.

- Is anyone in immediate danger?
- Is it safe for me to intervene?
- Who should I report this hazard or at-risk behavior to?

ACT

After you get enough information about the hazard or at-risk behavior, take the action that would eliminate or prevent an injury or property damage and be sure to report it to your supervisor.

Remember, when at work including arrival and departure activities, make sure you:

- *Stop* long enough to think about what you're about to do.
- *Think* about how you're going to do it; is it the safest way? If not, how can you do it better?
- *Act* in the safest way possible.

Safety Begins with You.

Excellence in LEADERSHIP

UNIVERSAL ORLANDO

The prestigious Excellence in Leadership Award recognizes salaried Team Members below the Director level who show outstanding leadership skills critical to the success and development of Team Members and the business of Universal Orlando Resort. These Team Members were selected by their division's leaders based on these skills and how well they live the UO Values and role-model our world-class service behaviors.

Sydney Ackerman
Food & Beverage

Chris Corcoran
Human Resources

Aryn Corless
Attractions Operations

Chef Eric Creamer
Food & Beverage

Carlos Esquivel
Merchandise

Chris Gibson
Entrance Operations

Lee Jernigan
Marketing & Sales

Ashley Judd
Operations - Volcano Bay

Maria Jusino
Finance

Jennifer Little
Security

Natalie Lopez
Production

Sybil Lopez
Entertainment

Pamela Fernandez Lott
Marketing & Sales

Kenneth 'KJ' Nard
Food & Beverage

Dan Paulson
Human Resources

Chris Roosenberg
Technical Services

George 'Smitty' Smith
Facilities

Brandon St. John
Park Services

Sara Welder
Parks Technology

Kalynn Whitley
Merchandise

Ryan Wilbur
Technical Services

KNOW SOMEONE WHO DESERVES TO BE NOMINATED FOR THE EXCELLENCE IN LEADERSHIP AWARD?

To nominate a candidate, pick up a nomination form from Team Member Services or from your Human Resources Manager. Be sure to return your completed nomination form to your Human Resources Manager by May 25, 2018 to have your candidate considered for next quarter's awards.

Select **'Our Culture,'** then **'Recognition'** from the Team Member Center dropdown on **myUO** to learn more about Excellence in Leadership.

BRAVO
AWARD WINNERS

BRAVO recognizes and rewards overall excellence in job performance and is celebrated on a monthly basis for outstanding hourly or non-exempt Team Members. BRAVO Award Winners receive a $100 award check, a preferred parking spot for the month, and a UO Gift Card! Further information regarding this program is available through your HR Manager or department leader. Congratulations to this month's winners!

David Bauer
Health Services
UOR

Robert Foley
Security
UOR

Johana Ballesteros Paez
Entrance Operations
IOA

Joli Hellmer
Operations
UOR

Shaquille Scott
Attractions Operations
USF

Taylor Helton
Attractions Operations
IOA

Natalia Keys
Park Services
USF

Alix Schuttauf
Park Services
USF

Morgan Filteau
Entertainment
UOR

Rafael Santana
Entertainment
USF

Alexander Villa Ayala
Entertainment
USF

Israel Santiago Rosado
Food & Beverage
CW

Bonnie Patterson
Food & Beverage
CW

Melanie Wright
Marketing & Sales
UOR

Kayla Rowe
Food & Beverage
USF

Victor DeLeon II
Food & Beverage
USF

Rafael Nater
Merchandise
IOA

Dylan Abell
Technical Services
USF

Shannon Dockery
Marketing & Sales
UOR

Brandon Kisling
Technical Services
UOR

Kelsey Johnson-DePalma
Merchandise
USF

Kerry Tuscany
Merchandise
UOR

Rachael Majdali
Food & Beverage
IOA

William Corchado Jr.
Shared Services
UOR

Fredina Noel
Food & Beverage
UVB

Amanda Allen
Merchandise
UVB

Samantha Annarumma
Operations
UVB

Corey Overstreet
Parks Technology
UOR

MARCH 2018

To learn more about Universal Orlando's Team Member recognition programs, visit **UOTeam.com/recognition**

Around Our Universe

SOUND ADVICE

About UO's Adoption Assistance Program

Did you know? Universal Orlando's Adoption Assistance Program provides financial assistance to Team Members adopting a child under 18 years of age.

All full-time (regular) Team Members of Universal Orlando are eligible after completing a period of six full months of continuous employment as a regular Team Member with the Company. For more details on the Adoption Assistance Program, please visit the Benefits Department in B-111.

Reminder: Universal Blvd I-4 East On-Ramp Closed for 5 Months

The Florida Department of Transportation has closed the eastbound I-4 on-ramp from Universal Boulevard for five months. The long-term ramp closure is required to provide a safe work zone so construction crews can continue building the Kirkman Road (State Road 435) and I-4 interchange.

Visit **UOTeam.com** for a map of alternate routes during this closure and check i4ultimate.com/alertsmap for the most up-to-date information.

Please note: Closure subject to change. Construction progress, roadway conditions and weather may require schedule adjustments.

Emergency? Security or Medical Request? *Know Who to Call...*

407-363**-8333**
Property-Wide Emergency Line
Dial 3-8333 to report or request assistance with any Fire, Security, or Medical emergency

407-363**-8331**
Parks Command Center
Dial 3-8331 for **non**-emergency Security and Medical requests for USF, IOA, and back-of-house areas

407-224**-7666**
Resorts Command Center
Dial 4-7666 for **non**-emergency Security and Medical requests for CityWalk, Volcano Bay, and all off-property locations

Oh Baby, Don't Miss these Opportunities to Prepare for a Little One!

2018 Baby Expo

Wednesday, March 28 / 7:00am – 3:00pm
Wardrobe Rehearsal Hall

If you are a new or expecting parent or caregiver, don't miss the **Get Healthy!** Baby Expo. Come learn about the Cigna Healthy Babies Program, watch a demonstration on how to swaddle your baby, talk to a baby sleep consultant, and more. Browse, learn, and get all of your questions answered at this interactive "baby shower" event designed just for you. Receive a free diaper changing pad, educational materials, and chances to win great prizes.
Pre-registering at health.coach@universalorlando.com increases your chances to win a prize!

New Parents: Off to a Good Start – Workshop

Tuesday, March 27 / 12:00pm to 1:00pm / B-112

If you are a new or expecting parent or caregiver, don't miss the Get Healthy! New Parent Workshop. The workshop will provide an opportunity to learn about the emotional challenges of becoming a parent, new parent stress, and the impact on relationships, as well as useful coping mechanisms to get through the early years.

Join MyAbilities for ASGO's 13th Annual Autism Walk & Family Fun Day

Autism Society of Greater Orlando
www.asgo.org

Join the Autism Society of Greater Orlando at its 13th Annual Autism Walk & Family Fun Day! There are two opportunities for Team Members to participate, either volunteer or attend!

Volunteers: There are 30 volunteer slots available to help support: Attendee Check-In, Concessions, and Games/ Entertainment.

Attend: Through a Universal Orlando Sponsorship, we have the opportunity to provide complimentary admission to this wonderful event for 10 Team Members.

MyAbilities Network

MyAbilities - ASGO 's 13th Annual Autism Walk & Family Fun Day
Saturday, March 31 / 8:00am - 12:00pm
Orange County Convention Center - North Concourse

To sign up to volunteer or to learn more about available complimentary admission, visit UOTeam.com/diversity and select 'Event Sign Up.' To explore ways to support this vital organization that has helped bring educational sessions as a part of our MyAbilities Etiquette Series programming, please visit **asgo.org.**

NOW HIRING! Full-Time Opportunities

Universal Orlando Resort Career Network

Universal Orlando is currently offering full-time employment opportunities for Team Members that embody solid work ethic and a sense of fun! Openings are available across the resort in a variety of departments such as:

Wardrobe • Food & Beverage • Warehouse • Health Services • Merchandise • Park Services • and more!

If you're looking to expand your career in our universe, **leadership opportunities** are also available in many of these departments.

Eligible Team Members must have at least eight (8) attendance credits, no written counselings in the past 6 months, completion of 180 days in their current role, and at least a "meets" on their last performance evaluation.

Perks are Universal! Full-Time Team Members are eligible for exclusive benefits:

Medical, Dental, & Vision Insurance* • Paid Time off & Vacation • Tuition Reimbursement • and much more!

As Universal Orlando continues to grow, your career can too! To review and apply for these and other job opportunities, please visit UOTeam.com/yourcareer.

*Plans vary.

Team Members Only

Galaxy Bowl at Universal's Cabana Bay Beach Resort Now Offering Exclusive Team Member Discount

UO Team Members are invited to take advantage of 25% off bowling and food* at Galaxy Bowl (located on the 2nd floor of Universal's Cabana Bay Beach Resort) daily from noon to 5:00pm now through May 31. Stop by and check out Galaxy Bowl's ten lanes of ten-pin action and take a break from the action to enjoy the Galaxy Bowl Restaurant, featuring everything from snacks to meals including burgers, pizza, chicken wings, specialty cocktails, and beers.

*excludes alcoholic beverages

UOTMS
Universal Orlando Resort™ Team Member Services

ACTIVITIES

April Book & a Movie - *Ready Player One* by Ernest Cline

Ready Player One Join us at the Briar Suite (located above Pat O'Brien's®) and continue on to the movie at AMC CityWalk.

Thursday, April 12 / 5:30pm / Pat O'Brien's Upstairs then AMC CityWalk
Book cost: **$9** / Movie cost: **$5 /** *Register in Team Member Services in B-111*

Solar Bears Team Member Discount Tickets

Enjoy discounted seating for the Orlando Solar Bears vs. Atlanta Gladiators game and the Orlando Solar Bears vs Greenville Swamp Rabbits game. Purchase your seats today at **OrlandoSolarBearsHockey.com/UOTEAM** using promo code **UOTEAM.** $5 per seat.

Thursday, March 29 and **Saturday, March 31**
7:00pm / Amway Arena

SPORTS LEAGUES

Flag Football League
Wednesday Nights
April 4 - June 6
Cost: $350 / team (min 7 players)

Bowling League
Thursday Nights
April 12 - June 21
Cost: $20 / team (min 6 players)

Golf League
Thursday Nights
April 26 - August 16
Cost: $30 per player / $25 match play

Registration NOW OPEN on UOTeam.com/sportsleagues
(Deadline March 23)

Registration NOW OPEN on UOGolfLeague.com
(Deadline March 30)

UOTMS Sports League Captain's Corner

Team Captain Alex Nero

Team: **Wolf Pack** - Universal Orlando Flag Football League Champs
UOTMS Sports Leagues Participation: Softball, Soccer, Flag Football, Bowling, Volleyball, Kickball
About: "I love to play sports and do anything competitive. I am proud of my wife, Lauren, and my beautiful baby girl, Quinn."
Favorite thing about the UOTMS Sports Leagues: "You get to meet and make connections with a lot of people you wouldn't get to in your normal daily routine. The connections you make on the field with other teams and players can make your time at work much easier, especially when you partner with other Team Members across divisions."
Favorite Sports Team: Minnesota Vikings, Orlando City Soccer Club

Want to learn more about out UOTMS Sports Leagues? Visit **UOTeam.com/sportsleagues** for some fun competition!

QUICK CUTS

Share Your Celebrations

- Congratulations to **Benjamin Thompson** from Marketing & Sales and Livia Bretz Thompson - the couple wed on February 3.
- Congratulations to **Deanna Hamilton** from Marketing & Sales and **Topher Hamilton** from Event Operations - the couple celebrates their 3rd wedding anniversary on April 20.
- Congratulations to **Katie Switzer** from Attractions Operations and Brian Switzer - the couple celebrates their 1st wedding anniversary on April 23.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Do You Ride a Team Member Shuttle? Share Your Feedback!

The Parking & Transportation team wants to know how your experience was during your Team Member shuttle ride. Your comments, questions, or suggestions will be used to help continually enhance our Team Member shuttle services.

Please email **TMShuttleService@universalorlando.com** with your feedback (please be sure to include your Team Member ID). Thank you for riding and sharing!

2018 Team Member Mardi Gras Tees On Sale

Mardi Gras is drawing to a close, but exclusive UO Team Member Tees are now on sale at U-Stop! These 2018 Mardi Gras tees are **$15 each** and are available in **small to XX large sizes.**

Pick one up today because the supplies are limited!

Team Member Milestones

Congratulations to all Team Members Who Are Celebrating Their Anniversary with the Company in March!

30 YEARS

Food & Beverage
Ricardo Rios

25 YEARS

Entertainment
John Connon III
JoAnn Foulkes
Stephen Middleton
Julia Reilly

Entrance Operations
Jamie Berry
Cynthia Rodriguez

Finance
Nancy Lopes
Sonnia Monje

Food & Beverage
Elizabeth Acevedo
Gregory Bentley
Luis Bustamante

Parking & Transportation
Courtney Kramer

Security
Petronilo Esteban

Technical Services
Ramon Candelario
Karl Kramperth

Wardrobe
Teresa Kidd

20 YEARS

Administration
Diane O'Dell

Attractions Operations
Juan Santos

Entertainment
Barry Nunley

Event Operations
Amber Mayne

Finance
Norma Dacos

Food & Beverage
Thony Elira
Patrick Gosy
Yuko Sakino-Floyd

Human Resources
Patricia Krywanczyk

Legal
Judith Luengas

Marketing & Sales
Jennifer Adamson Long
Iraida Roman

Merchandise
Jason Finley

Security
Marvin Venzen

Technical Services
Terry Mulkins
James Parisi
James Phoenix
J Douglas Rouse

Wardrobe
Jyoti Patel

15 YEARS

Entertainment
William Barnett
James Carter
Richard Lisec
Gene Magee Jr.

Food & Beverage
John Fernandez
Rene Mandes
Jennifer Ramdass
Orlando Ramdass

Merchandise
Cheriah Carwise

Parks Technology
David Boyd
Randi Duhigg

Technical Services
Gregory Kvitkauskas
Gary Tayman

Universal Creative
Jessica Fontanez
Robert Kees

10 YEARS

Attractions Operations
Susan Christian
Melissa Perez-Altreche

Entertainment
Amber Katulic
Adam Kunz
Patricia Monzalvo
Timothy Parman
Robert Wight

Food & Beverage
Ann Gerrity
John Hurley
Martin Rodriguez Seijo
Demantre Walker
Dezreen White
Ashley Wrobleski

Human Resources
Kathryn Kenemuth
Samantha Weaver

Marketing & Sales
Edmund Lowe
Sanya McIntyre-Spivey

Merchandise
Joshua Andrews
Cynthia Dawson
Debbie Sanchez

Security
Angela Merrow
Brian Peterson

Technical Services
Elmond Joseph
David Knorr
Anthony Norrow
Thomas Shanafelt
Joseph Thibeau
Rodney Weaver Jr.

5 YEARS

Attractions Operations
Scott Berger
Silvia Garrido
Sean Hancock
Brittany Hudson
Rachael Jackson
Kathryn Kornbluh
Miguel Lugo
Jessica Morello
Seante Roofe

Entertainment
Brittany Battle
Julius Diaz
Lisa Fanshier
Joel Howard
Joseph Madden
Marcus Morphew
Erik Normandin
Erin Rementer
Courtney Rodriguez
Savannah Simerly
Jaime Soto
Catelyn Williams

Entrance Operations
Bierley Dang
Brian DeBoer

Event Operations
Marissa Brown
Michael Vicchiarelli

Food & Beverage
Patrick Andrews
Oscar Arana
Shawn Batchelor
Robert Beard Jr
Katherine Beebe
Rennatta Berkshire
Erwin Bill
JoAnn Blair
Kristine Bomgarden
Carol Bradt
Elena Brandes
Thomas Brown
Christopher Bruno
John Bungo
Casey Byam
Linda Carey
Dennis Carlen
Mary Carlen
Diane Christie
Gabrielle Coelho
Christopher Constantine
Pauline Constantine
Cheryl Cook
Jim Cook
Ruth Cox
Javier Del Nodal
Judy DeLano
Ralph Domras
Anne Fiebiger
Randall Fields
Kathleen Garza
Cheryl Gibson
John Gibson
Melanie Golding
Carol Gombos
Dustin Hall
Clare Hamil
James Hamil
Jacob Heidel
Rose Helm
William Helm
Benjamin Henry
Victoria Howland
Phyllis Imeidopf
Rose Janowski
Jerilyn Klosterman
Elizabeth Lavigne
Billie Lockett
Seri LoDato Jr
Janis LoDato
Cheryl Mandy
Michael Mandy
Cheryl Nann
Thomas O'Connell
Timothy O'Hara
Erica Peralta
Sara Peterson
Luis Ramirez
Odena Randall
Gail Revell
Nicolas Roa Fonseca
Cynthia Sikarskie
Daniel Sikarskie
Amber Sillery
Jamall Sprauve
Nicholas Staffiero
Sharon Staffiero
Eddie Steele
William Steele
Henry Stuart Jr.
Jerome Szelak
Dennis Teeters
Patricia Teeters
Josephine Tomasulo
Robert Tomasulo
Patricia Torres
Jose Velez
Kathryn Wagner
Richard Wagner
Lois Westerheide
Michael Westerheide
Robert Westphal
James Whitehead
Joy Wytrzyszczewski

Health Services
Justin Taylor

Human Resources
Jennifer Bachmann
Amanda Saylor

Legal
Rebecca Swander

Marketing & Sales
Gregory Fornadel
Daniella Ramos

Merchandise
Tyler Berthoff
Kevin Cook
Gabrielle Cowan
Scout Facemyer
Pamela Fultz
Kyle Haak
Tina Khambounheuang
Colleen Matthias
Divyabala Patel
Christopher Pabon
Carlos Rivera
Raenesha Smith
Francis Sullivan Jr.
Mary Titus

Parking & Transportation
Jeffrey Rogers

Park Services
Dumar Johnson
Wayne Mitchell

Parks Technology
Zachary Bischoff

Security
James Conlon Jr.
Matthew Goodnow
John Leonard IV
Mark Ramirez
Luis Ramos-Martinez
Barbara Ryan
John Staten
Devin Sudhoff

Technical Services
John Condron
Bryan Cruz
Mitchell Dorman
Dwaine Emmanuel
Michael Kahl
Francisco Olivera III
Mark Rios
Peter Sexton

Universal Creative
John Anderson
Thomas Boessel
Richard Erpenbeck
Dustin Fike
Nathanael White

Volcano Bay Operations
Haley Herman

uonews

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Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.

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